

**Patient Satisfaction Questionnaire
Use of Personal Information**

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| It was easy to contact The Bariatric Consultancy | Yes | No |
| I felt comfortable talking to the advisor who responded to me | Yes | No |
| My request for information about the use of my personal information was dealt with sympathetically | Yes | No |
| My concern was dealt with confidentially | Yes | No |
| The explanation I received was clear | Yes | No |
| The request to access my personal information held by TBC was dealt with sympathetically and timely | Yes | No |
| The request to share personal information held by TBC was dealt with confidentially | Yes | No |
| My rights in relation to the use of my personal information was fully explained to me when I was referred to the service | Yes | No |
| Do you have any comments that would help us improve our service | Yes | No |